

Quality Policy

(Based on ISO 9001:2015 & ISO 17020:2012)

It is our policy to:

- Provide and ensure a safe working environment conditions and equipment, coupled with training that will provide our employees with the knowledge and information necessary to safely carry out their assigned duties.
- Ensure that our services are performed in such a way as to protect the environment and, where possible, assist events to do the same.
- To meet or exceed our client's expectations, the first time and every time, through the application of proven quality principles at all levels of our service delivery process, while being guided by the tenets of our Code of Integrity and Professional Conduct.

We are committed to-

- Protecting the health and safety of our employees, customers and third parties.
- Protecting our environment and that of the communities where we work and live.
- Provide full co-operation to the client by the inspection body on all inspection matter
- Develop, implement and maintain a Quality Management System which conforms to the requirements of the latest versions of International Standards such as ISO 9001:2015:2015, ISO/IEC 17020 and other statutory and regulatory body requirements.
- Continually improving the quality of our services and service delivery.

We will establish the GREENBUD global brand as the symbol and the benchmark of services of quality and integrity through achieving the following objectives:

- **Customer satisfaction:** Listen to the voice of customers, understand, respond and build trust.
- **Accuracy in results:** Follow the relevant national & international standards and wherever applicable. Appropriately validated methods.
- **Timely reporting:** Within the agreed turnaround time.
- Regular quality & HSE checks internal audits. To ensure the safe work environment and reliability of our results.
- **Trainings:** All the personnel are trained as appropriate to the individual's degree of Responsibility.
- **Integrity:** Assure the integrity and independence of our services by compliance with the GREENBUD Statement of Integrity



Engr. Syed Tasnem Mahmood
CEO

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